



August 5, 2010

Choice Office Furniture  
8, 2015 – 32 Avenue NE  
Calgary, AB, T2E 6Z3

Attention: Trish Mathieson

Dear Trish,

I just wanted to take this opportunity to thank you and tell you what a pleasure it was to deal with you when we purchased new office furniture for Century Casino Calgary. You made a very good and positive first impression during our initial contact over the phone and continued to impress when we dealt with you in person in your showroom. The final step was the prompt delivery and set up of the purchased items to our facility and the professionalism demonstrated by your team. The entire experience was found to be effective, efficient, and professional.

As a long term local Calgary businessman who is extremely passionate about Customer Service, it is not difficult to identify like minded businesses and individuals. Choice Office Furniture obviously understands Customer Service and this has obviously led to a successful business. It starts with you Trish, an owner and operator who leads by example and demands nothing less from her staff.

It was a pleasure dealing with you and we will be sure to recommend your business as well as come back to you for all our future office furniture needs.

Yours truly,

Al Wilson  
General Manager  
Century Casino Calgary